

Minimum System Requirements

386/25 (Pentium or better is ideal)
8 MB RAM (16 MB is recommended)
9 MB of hard disk space for QuickTime
2.5 MB hard disk space for The Rainforest application
CD-ROM drive
Windows 95/98/NT
VGA/SVGA displaying 640 x 480, 256 colors
Sound card recommended

Installation

Your computer must have a 16-bit version of QuickTime installed (it's OK to have both 16-bit and 32-bit versions installed on the same machine). We also recommend installing The Rainforest (you can run it directly from the CD, but it will run more slowly).

If a 16-bit version of QuickTime for Windows is not installed:

1. Insert the disc into the CD-ROM drive.
2. Double click on **My Computer**, then the **Rainforest CD** icon.
3. Double click on the **Quiktime** folder.
4. Double click on **Setup.exe**.
5. Follow the on-screen instructions to complete installation.

To install The Digital Field Trip to The Rainforest:

1. Insert the disc into your CD-ROM drive.
2. Double click on **My Computer**, then the **Rainforest CD** icon.
3. Double click on **Setup.exe**.
4. Follow the on-screen instructions to complete the installation.
5. Double click on **The Rainforest** icon to start The Digital Field Trip to The Rainforest.

Optimization Recommendations

- Disable all screen saver programs before running The Digital Field Trip to The Rainforest, as most screen savers will force the program to quit.
- Close all other applications.
- If Microsoft Office is installed, turn off the Control Bar.

Troubleshooting

Error/Problem	Reason	What to do
Please select the original Rainfrst.ini	The application wants to know where it can find the Media on the CD.	Make sure the CD is in the drive. Select the CD-ROM drive under “ Drives: ” and open the Rainfrst directory. Double click on the Rainfrst.ini file here.
Could not find <c:\rainfrst\media\intro\l0101BKG.PIC>	The application could not find the Media on the CD-ROM.	Run The Rainforest again, and when prompted, select the Rainfrst.ini file on the CD.
This program requires 16-bit QuickTime for Windows	The program requires a 16-bit version of QuickTime. QuickTime 3.0 will not work	Follow the “If a 16-bit version of QuickTime for Windows is not installed” instructions on the previous page.
This display device does not support 640 x 480 pixels 256 colors!	The Rainforest requires that the color depth of the monitor be set to at least 8-bit (256 or thousands of colors) and at least 640 x 480 resolution.	Use Windows Setup program to choose a video driver that supports this bit depth and resolution. If you have already tried this and are still getting an error, you will have to install the Microsoft SVGA 640x480, 256 color driver included with Windows (also available on this CD-ROM in the SVGA directory).
Some pictures show up surrounded by a colored box.	The Rainforest requires some images to be transparent. You will need to edit the Rainfrst.ini file, in the C:\RAINFRST directory.	<ol style="list-style-type: none"> 1. Open the file Rainfrst.ini in a text editor. 2. Change <pre>;transparency=driver or bitmap</pre> to <pre>transparency=bitmap</pre> (Make sure you remove the semicolon at the beginning).
General program crashes and/or General Protection Fault message	These problems are often a conflict between software programs installed on your machine.	<p>Here are some things to try...</p> <ul style="list-style-type: none"> * Make sure you have the latest version of 16-bit QuickTime installed. The version number can be obtained from the QuickTime control panel. The version included on The Rainforest CD-ROM is 2.1.2.59. If the version you have is earlier than this, make sure you update it. * Turn off video acceleration in your display control panel. This is usually found under “Control Panels: Display: Settings: Advanced Properties: Performance”. Drag the Acceleration slider from Full to None. * Ensure that you have the latest version of your video drivers. Check the web site of the manufacturer of your video card to download the latest driver. * Note: There have been some problems specifically with ATI Rage video drivers and QuickTime that have been fixed with the latest version of the ATI Rage drivers.